



KEEPING YOU UP TO DATE

KONE Online and KONE Mobile

# STAY UP TO DATE AT ALL TIMES

Through our digital channels, you and your team can stay up to date with equipment status and maintenance work progress around the clock.

## KONE ONLINE – UP-TO-DATE MAINTENANCE INFORMATION AT YOUR FINGERTIPS

With the KONE Online portal you benefit from easy access to information on:

- Contracts
- Equipment
- Ongoing maintenance work
- Callouts and repairs

A clear overview of the past, present, and future

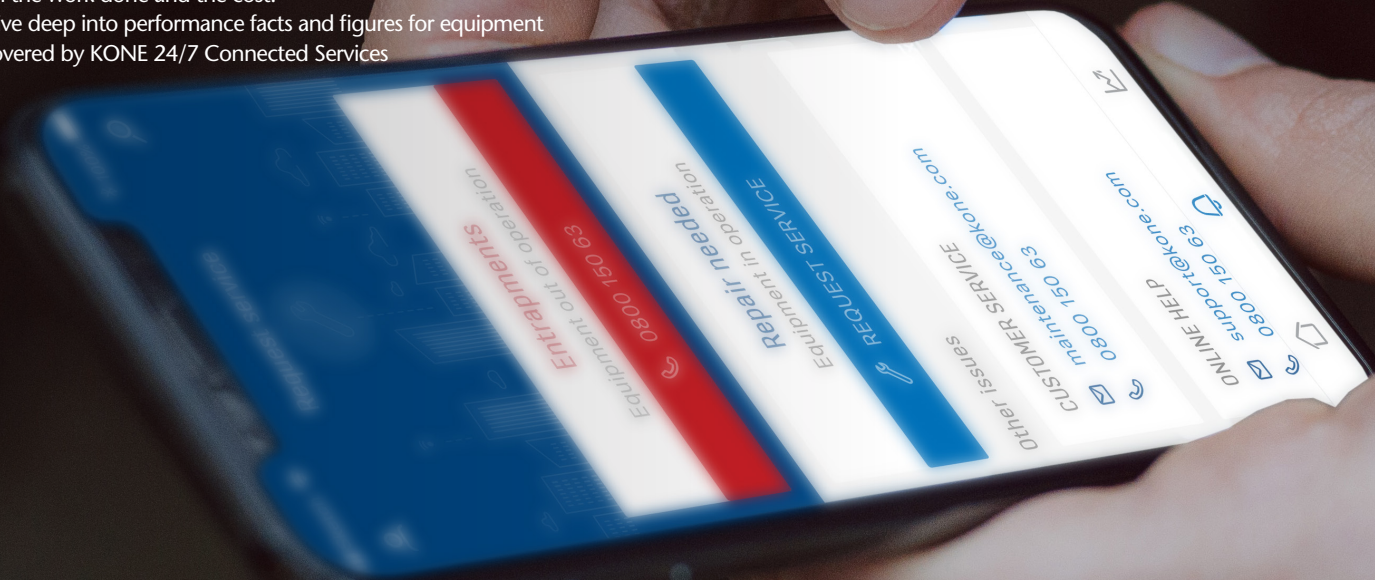
- Past: data on equipment availability, performance, and repair costs – as well as how quickly KONE has responded to service requests – so you can see what's happened before and how we're performing
- Present: data on callouts and other maintenance work to help you stay on top of what's happening now
- Future: data on longer-term equipment performance and costs to help you improve planning and budgeting in the future



# KONE MOBILE – REAL-TIME UPDATES ON THE GO

KONE Mobile application helps you stay on top of things 24/7 using your smartphone. Track the status of all the equipment KONE maintains for you, including 24/7 Connected Equipment, as well as ongoing, past, and upcoming maintenance work.

- Track the progress of all maintenance tasks, from request registration all the way to completion, with status notifications on your smartphone.
- Get a clear picture of what's happening with all your equipment including ongoing maintenance work and whether or not the equipment is operating.
- Send a service request right from your smartphone and connect to a service expert at the KONE Customer Care Center right from the app.
- Improve planning and budgeting with detailed reports on equipment maintenance and repair history including information on the work done and the cost.
- Dive deep into performance facts and figures for equipment covered by KONE 24/7 Connected Services



# KONE ONLINE AND KONE MOBILE ARE AVAILABLE FOR OUR MAINTENANCE CUSTOMERS

Contact us to get more information

UAE  
[www.kone.ae](http://www.kone.ae)

Egypt  
[www.kone.eg](http://www.kone.eg)

Morocco  
[www.kone.ma](http://www.kone.ma)

South Africa  
[www.kone.co.za](http://www.kone.co.za)

Qatar  
[www.kone.qa](http://www.kone.qa)

Oman  
[www.kone.om](http://www.kone.om)

Bahrain  
[www.kone.bh](http://www.kone.bh)

Kingdom of Saudi Arabia  
[www.kone.sa](http://www.kone.sa)

East Africa (Kenya and Uganda)  
[www.kone.co.ke](http://www.kone.co.ke)  
[www.kone.ug](http://www.kone.ug)

If you already have KONE Online credentials,  
download the app to get started:

